

Our mission is to be your trusted advisor of technology and solution architecture, through structured business alignment methodologies. This is achieved by creating a visible, measured strategic framework that takes technology trends and business processes into account. Creating your short, medium, and long term IT business strategy and infrastructure solutions.

Our **Core Focus**

INDUSNET is an Independent Architecture strategies and continues operational optimization Technology service provider. We specialize in through Industry best practice. the assessment of and consultation on business and technology requirements, design of aligned mean the difference between success and failure. solutions and delivery of these projects through Technology is a main driver of the fine line that technology assurance and defined project exists between these opposites. management principles. Long-term value is created through long-term planning, multi-year and communication infrastructures.

In today's economy, wasteful expenditure can

Our core focus areas are in automation, mobility,

is able to assist with a number of contemporary . Information Management challenges including:



Strategic **Business Plan and** deliverables **Business Objectives** & Architecture **Tactical plan based on Business** Objectives **Measurement & Reporting** requirements Tactical Strategy Roadmap Governance Quality control and execution plan (Plan, Build Run) Standards and specifications Data gathering & Warehousing Roles and responsibilities **Technologies and Architecture** Roadmaps **SLA definition** Work process flow Communication **Capacity monitoring & Planning User Support** Application support Software maintenance **General Maintenance Change Control Contract management** Operational **Operational Plan Daily operations** Uptime Management Hardware Maintenance **Enforcement of standards Version Control** Reporting Incident, problem and change Managament **SLA Reporting** Fault finding

Company **Objective**

The alignment of business requirements with technology has always been a challenge for organizations. At the rapid rate of technology development and ever-changing business environment finding a perfect fit between technology and business is becoming increasingly difficult. The technocrats speak one language, business another and it requires a special interpreter to ensure the set objectives are understood and achieved on time and within budget.

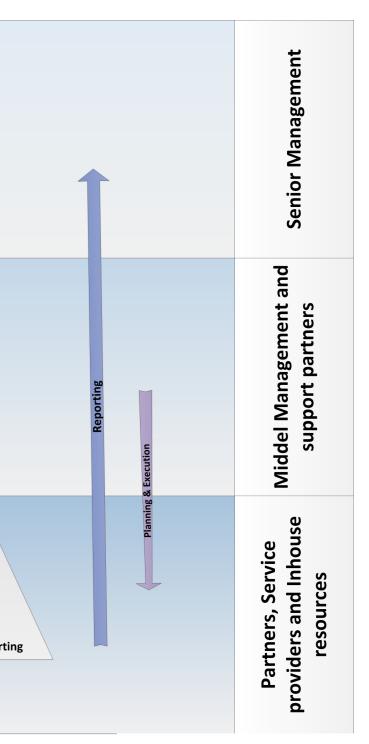
INDUSNET was founded with the objective of providing an expert service to bridge the gap. As independent technology architects and solution specialists INDUSNET operates as if an extension of its client's work force. The advantage of being independent ensures that the clients best interests are always placed first as no limitations are experienced with service offering or product suites.

INDUSNET also ensures that the right level of resource with the correct expertise is available for each project. No project is too small or too large. Professional architecture and solution specialist resources are available within the service offering as required, ensuring maximum productivity. The advantage of an independent architecture service is that resources can be scaled up and down as required without long-term operational impact and resource overheads.

INDUSNET's service offering is unique, providing a service focusing on the clients' requirements on a project-to-project basis.

INDUSNET has recently aligned itself with BEE requirements as stipulated by the Mining charter. As a "Small and Medium Enterprise (SME) it is 26% black owned with active director level participation.

- Through multiple years of experience, INDUSNET Legal audit finding evaluation and compliance
 - Conduction Infrastructure audits
 - Cost analysis, containment, and identification of cost saving opportunities
 - Operational efficiencies and best-practise management structure
 - Product agnostic project based solutions
 - Short, medium, and long term technology based



Bridging the GAP between Business & Technology

INDUSNET provides an interface between business objectives and technology delivery.

The creation of an architecture strategy will provide an aligned approach between business and costs and focusing on the long-term goals. appropriate technologies. The creation of the strategy will involve defining a future state requirement between the business and operations that are based on business principles objectives and goals. A current state assessment is required to define the GAP between the current and future strategy. INDUSNET strives to create long-term relationships as defining, the strategy cannot be seen as a once-off process but should be seen as a continuous process to ensure that the end goal is achieved between seemingly unrelated

projects over extended periods of time. Infrastructure projects are to be aligned with the strategy to ensure synergy between project and avoiding duplication of

INDUSNET creates a tactical technology interface delivered to the client. The tactical interface will assist in executing the strategy through identification of operational optimisation, synergies, and cost reduction exercises.

The below diagram is a typical depiction of areas within the tactical layer will assist in bridging the gap between the business strategy and operations.



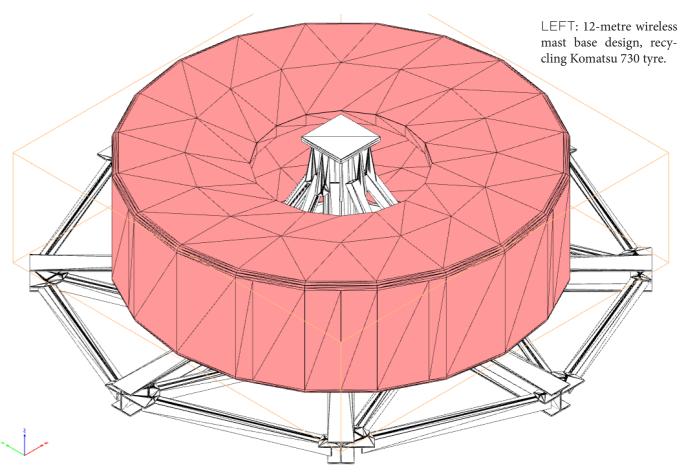
Expertise Offering

range of ICT related projects across a wide range with a number of large clients. of industries and client bases. INDUSNET has Our expertise includes:

INDUSNET has successfully participated in a wide developed an expertise in the mining industries

- Enterprise architecture
- Solution architecture across a wide range of products and business strategies
- Infrastructure Technology Architecture
- Business requirement analysis
- ICT infrastructure designs, quantification and quality assurance
- Technology and operational audits

- Turn-key technology project implementations
- Electrical and civil designs required as part of the turn-key solution
- Short, medium and long term infrastructure capacity planning •
- Tender assistance through drafting of tenders, creation of specifications and tender evaluations
- Creation of standards and quality control procedures during project implementation
- Long- and medium-term strategies and capital plans
- Multiple year road maps, life cycle plans, of technologies
- Creation of business cases through cost and technology analysis
- Cost analysis and reduction exercises •
- Project management
- Technology expertise include:
 - o C&I project execution, greenfields and upgrades
 - o Wireless network audits, design and optimisation
 - o Design and quality assurance of large wireless mesh solutions
 - o Design of control and server room environments
 - o Local area network design and implementation
 - o Structured cabling project consisting of profibus, CAT5,6,7,7E Ethernet cabling, fibre optic
 - o Wide Area Network design and optimisation
 - o Infrastructure cabling management
 - o Telephony migration, legacy analogue to IPT
 - o Video conference design and optimisation
 - Internet protocol (TCP/IP) logical designs and implementation on layer 2,3 & 4 networks 0
 - o Server and backend design and implementation
 - o Security and firewall designs and implementation



Change Model

INDUSNET makes use of the TOGAF technology technologies requires more than just implementing requirement model to provide structure to the a technology and trusting that the expected outcome creation of information technology strategies that ensure a long-term vision and cost effective solutions across multiple projects.

The integration of new technologies may lead to disruptions of existing business processes and infrastructure. Without proper planning and an end-to-end approach the likelihood of successes is limited. The TOGAF technology model is applied of investigation that is required to ensure successful to assist with the transition. Introducing new

IT Maturity Model & Analysis

Modern day organizations are driven to maximise • efficiencies and cost effectiveness. Correctly planned • and executed business aligned IT creates a driving • force to ensure business goals are achieved on time and in budget, enabling business growth.

Creating a business a ligned information management • structure requires the integration of a number of disciplines, resources, and strategic planning.

INDUSNET is able to provide this service through business consulting and technology architecture alignment. We have multiple years of experience in creating business alignment strategies to achieve business goals through innovative solutions to address business needs.

Through experience, INDUSNET has developed an in-house maturity model to assist in determining the alignment of business's goals with Information management. Industry best practice frameworks are applied to support our maturity model.

Elements that form part of our maturity model include:

- Key business drivers and technology dependencies definition
- System efficiencies and optimisation • opportunities
- Lifecycle planning and management
- Business goal based technology roadmaps
- Service management agreement alignment and evaluation
- Incident, problem, and Change Management methodologies
- **Risk Identification and Management**
- IT landscapes definition and GAP analysis
- Legal compliance requirement
- Security and vulnerabilities
- Capacity management and predictive solutions

will be achieved. The successful integration of new technologies is dependent on the technology change management process that is also implemented. INDUSNET makes use of a formal model to assist with the change management process combining a number of industry leading models and best of breed approaches. The below model indicates the eight areas technology change and adoption.

- Asset Management
- License Management
- Audit compliance and rectification actions required
- Project Quality Management
- Cost analysis and containment



INDUSNET has provided services to large mining within the region that comply with regulations and projects within South Africa and has a working vendor offerings. knowledge of technology and service offerings

INDUSNET services are provided in four distinct phases of a project: 1. Business analysis of the project or requirement to create a quantifiable baseline specification. 2. Technology architecture service to align with business requirements and baseline specification. 3. Project and Technology quality assurance during implementation through industry standard project

- management practices.
- 4. Identification of operational inefficiencies and possible cost saving opportunities.

Quality and business alignment is assured from the conception phase to project sign-off by skilled technology and project management resources. Delivery of business objectives will further be ensured through continuous drive to operational efficiencies. INDUSNET Business Analysis ensures success is achieved from day one through: a)

- Creation of user requirements specification •
- Process map and business plan creation
- Identification of critical success factors •
- Risk analysis and mitigation
- Scope of work definition
- Management reporting definition •
 - Define Turn Key solution requirement •

INDUSNET Solution Architecture

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- Detailed and low level design
- Tender creation and technology specification
- Creation of Solution Architecture •
- Alignment with Enterprise Architecture
- Solution and infrastructure Integration

INDUSNET Project Management

- Stakeholder engagement and management
- Project delivery
- Risk and issue management •
- Cost and timeline management
- Project Progress Reporting
- Implementation of Turn Key Solutions •

INDUSNET Optimization

- Define and monitor capacity management
- Address reporting expectation



Technology analysis, evaluation and business alignment. Tender evaluation or submission of turn key proposal

Technology architecture discipline road map creation and tracking Management of Problem, Incident and Change Management Monitor utilization and availability management

Benchmarking of operational cost and possible cost reduction

through renewed management processes or technology renewal.

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Business Analysis	Solution Architecture	Project Management	Continues Optimization
Business Mapping & Analysis	Solution Architecture	Program Management	IT Operational Management
Enterprise Architecture	Wide & Local Area Network	Risk Identification & Mitigation	Asset lifecycle Management
Process creation optimization	Industrial Solutions	Agile Methodology	IT Security and Compliance
Technology Tender assistance	Data and operational center	Project Management	24 Support Centre
Management / Technology integration	Wireless Solutions		Asset Tracking
	Server Infrastructure		License management
	Architecture Frameworks		Cost Reduction
	Long term infrastructure plan		ITIL Fundamentals
	Voice over IP		

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